

Return Policy

Effective Date: 1/8/2025

At **Buckeye Nation Custom Apparel LLC**, we are committed to providing high-quality products and services. However, due to the custom nature of our screen-printed items, we have the following return policy:

Eligibility for Returns

Returns are only accepted for:

- **Quality Issues:** Items that are defective, damaged, or have errors in printing caused by us.

Returns will **not** be accepted for:

- Customer errors in size, color, design choice, or order details.
 - General dissatisfaction unrelated to product quality.
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Return Timeframe

- All return requests must be submitted within **7 business days** of receiving your order.
 - Requests made after this timeframe will not be accepted.
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How to Request a Return

If your item qualifies for a return due to a quality issue, please follow these steps:

1. **Contact Us:** Email BuckeyeNationCustomApparel@gmail.com or call (740) 409-1533 with your order number and a description of the issue.
 2. **Provide Evidence:** Include photos of the defective or incorrect item for review.
 3. **Return Approval:** Once approved, we will provide instructions for returning the item.
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Fulfillment of Returns

Once a return is approved:

- We will replace the defective or incorrect item.
- In cases where a replacement is not possible, we may issue a refund or store credit at our discretion.

Please allow up to **14 business days** from the date we receive your returned item for the return process to be completed.

Additional Information

- Returned items must be unused and in their original condition.
 - Shipping costs for returns are non-refundable unless the return is due to our error.
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For any questions about this policy, please contact us:

Buckeye Nation Custom Apparel LLC
BuckeyeNationCustomApparel@gmail.com
(740) 409-1533
